

North West Adult Social Care Balanced Scorecard

January 2019

This dashboard contains benchmarking data for the 23 North West Local Authorities. Contained within it are SALT data, CQC, DToC, ASCOF, Finance, DoLS, Safeguarding and Adult Social Care Survey feedback

North West ADASS Programme Office



Dear colleagues,

Welcome to the 2017/18 North West Region Adult Social Care data dashboard, which is a further development of the Balanced Scorecard that we have produced over the past two years.

This document pulls together a variety of publicly available Adult Social Care related data from various sources into one cohesive document. Sources include: SALT data, CQC quality data, DToC trends, ASCOF benchmarking, high level finance comparisons, DoLS data as well as some elements of the annual Adult Social Care Survey.

We hope you find it useful in understanding your performance and aiding our regional Sector Led Improvement Programme, as this document is designed to sit alongside our Quarterly Performance Reports and monthly CQC and DToC dashboards.

We use our Quarterly Reports as the mechanism to challenge Local Authorities on performance (using a range of publically available data and locally developed indicators) and to share regional intelligence, therefore this dashboard is for year end benchmarking only, using publically available data.

If you have any questions about the dashboard or the wider Sector Led Improvement Programme please contact the NW ADASS Programme Office.

Many thanks

NWADASS Programme Office

Paul Madden

NW ADASS Senior Analyst

paul.madden@liverpool.gov.uk

07801 404 948

Thomas Maloney

NW ADASS Programme Director

thomasnwadass@nwemployers.org.uk

07392 197 273

Andrew Burridge

NW ADASS Policy & Programme Manager

andrewnwadass@nwemployers.org.uk

07392 197 575

Janet Appleton

NW ADASS Improvement Delivery Officer

janeta@nwemployers.org.uk

0161 214 7101

Key Points

Below are some of the key points from this dashboard

However, we encourage you to benchmark your own Local Authority's data with others within the region, at a regional/sub regional or cluster level.

As a region, our care home quality continues to improve. When comparing our Residential Homes and our Nursing Homes, most Local Authorities have better Residential Home quality (18 have better Residential whereas only 5 have better Nursing)

Our ASCOF indicators showed mixed performance. For example, 22 of our 23 Local Authorities are performing better than the national average for LD Service Users in settled accommodation. The collective Local Authorities in the Lancashire and Cumbria sub region fared excellently in the quality of life and satisfaction ASCOF indicators. However, it appears that new admissions to Residential and Nursing homes still appears to be an issue in the region.

Most Local Authorities have a downward trend for their delayed transfers of care rates, although as a region we are still one of the highest. 20 of our 23 Local Authorities have a higher number of acute delays than non acute, but this split does vary significantly from Local Authority to Local Authority.

In terms of the volume of new Service Users entering Adult Social Care for the first time, again, there was a large degree of variation across the region. About half saw an increase in the number of 18-64 years olds entering care and half saw an increase in 65+ year olds entering care.

When analysing brand new Service Users, there were far more who entered Adult Social Care via the community when compared to hospitals – this was especially noticeable in the 18-64 year old category. Nearly 90% of 18-64 year olds came via a hospital as opposed to 65% for 65+.

Focussing on the split between Residential/Nursing Care and community based care, at year end, regionally just 10% of Service Users were in a permanent care home placement compared to almost 40% for 65+. Despite small variances from Local Authority to Local Authority, this trend was generally replicated across the region – only one LA had more 65+ Service Users in Residential Care than the community.



18 of our 23 Local Authorities saw an increase in Gross Current Expenditure when compared to 2016/17. Collectively, North West Local Authorities had an increase in Gross Current Expenditure on Adult Social Care of £83.6m (up to £2.472bn from £2.389bn).

When breaking down the spend for 18-64 year olds and those over 65, then there were noticeable differences. The most common expenditure for younger adults in the region was in Supported Living and Supported Accommodation, accounting for nearly 40% of all 18-64 spend, with Residential and Nursing Care accounting for just 21%.

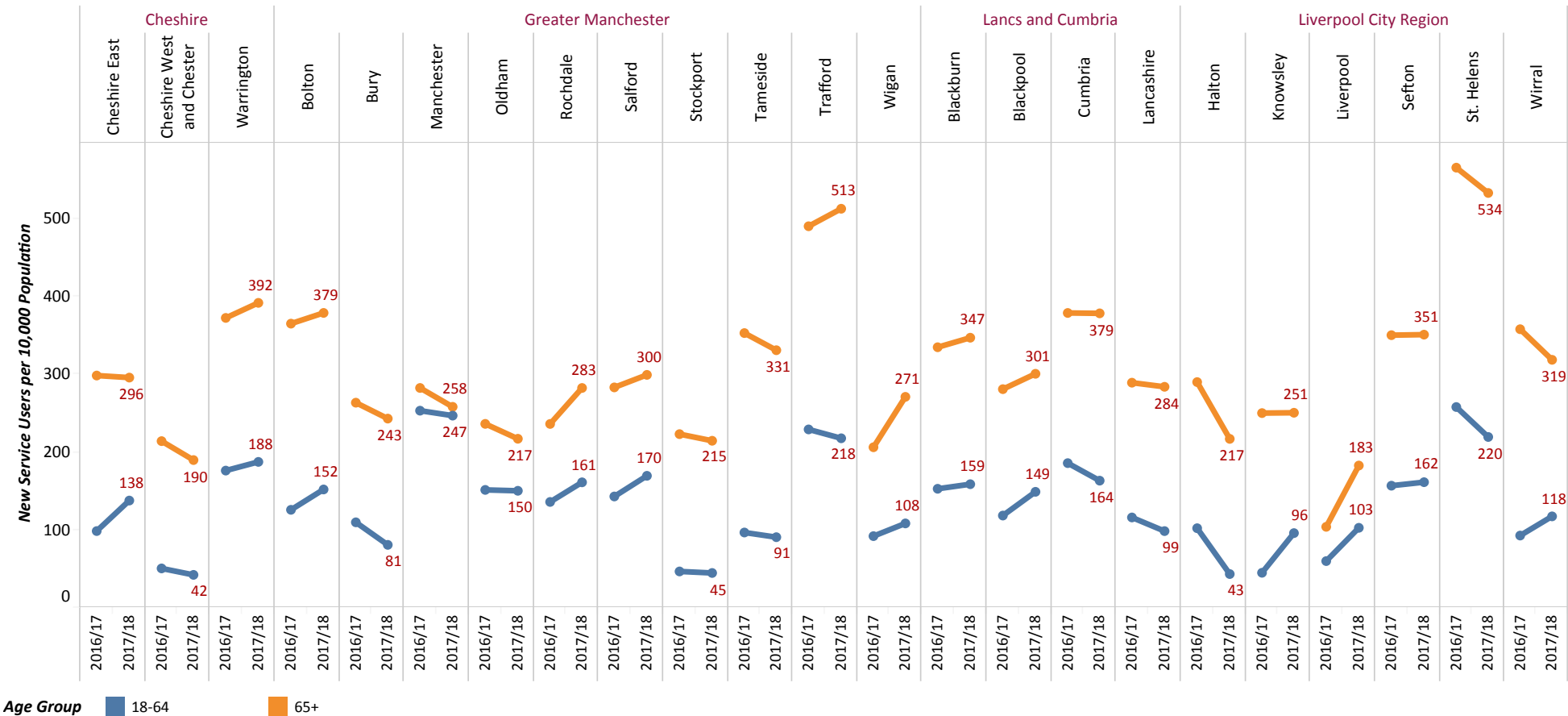
However, in terms of the 65+ age group, over 65% of spend was on Residential and Nursing Care. Home Care was more common with the 65+ age group (18.9% vs 10.9% for 18-64), although Direct Payment expenditure on older people was much less.

The North West has a high rate of DoLS applications, with 16 of the 23 Local Authorities (70%) having a higher rate than the national average. 12 of our Local Authorities have seen continuous year on year increases for four years now, and 17 saw an increase compared to their 2016/17 figure. The overwhelming majority of DoLS applications were found in the 85+ age group.

The Adult Social Care Survey suggests that just over one third of North West Service Users are paying a top up on their care package costs. At a sub regional level, there were small differences, but all largely followed the same trend. Liverpool was the lowest in the region, where just 25% of those who responded said that they pay a top up.

2017/18 SALT Data - New Service Users into Social Care

Rate of New Service Users into Adult Social Care, by Age Group and Year (Comparing 2016/17 to 2017/18)



Rate (per 10,000 Population) of New Service Users into Adult Social Care, by Age Group in 2017/18

Age Group	Cheshire			Greater Manchester							Lancs and Cumbria					Liverpool City Region							
	Cheshire East	Cheshire West and Chester	Warrington	Bolton	Bury	Manchester	Oldham	Rochdale	Salford	Stockport	Tameside	Trafford	Wigan	Blackburn	Blackpool	Cumbria	Lancashire	Halton	Knowsley	Liverpool	Sefton	St. Helens	Wirral
18-64	138	42	188	152	81	247	150	161	170	45	91	218	108	159	149	164	99	43	96	103	162	220	118
65+	296	190	392	379	243	258	217	283	300	215	331	513	271	347	301	379	284	217	251	183	351	534	319

2017/18 SALT Data - Route into Social Care for New Service Users

Route into Adult Social Care for New Users in 2017/18

		18-64		65+	
		Community	Hospital	Community	Hospital
Cheshire	Cheshire East	92.6%	7.4%	78.1%	21.9%
	Cheshire West ..	86.8%	13.2%	64.3%	35.7%
	Warrington	92.7%	7.3%	63.3%	36.7%
Greater Manchester	Bolton	84.9%	15.1%	68.9%	31.1%
	Bury	87.7%	12.3%	68.4%	31.6%
	Manchester	95.6%	4.4%	80.3%	19.7%
	Oldham	87.5%	12.5%	60.5%	39.5%
	Rochdale	93.0%	7.0%	68.0%	32.0%
	Salford	81.4%	18.6%	66.3%	33.7%
	Stockport	71.4%	28.6%	45.3%	54.7%
	Tameside	82.2%	17.8%	67.1%	32.9%
	Trafford	87.6%	12.4%	70.1%	29.9%
	Wigan	75.2%	24.8%	50.4%	49.6%
Lancs and Cumbria	Blackburn	90.3%	9.7%	77.2%	22.8%
	Blackpool	91.2%	8.8%	71.7%	28.3%
	Cumbria	95.7%	4.3%	81.6%	18.4%
	Lancashire	89.5%	10.5%	70.6%	29.4%
Liverpool City Region	Halton	83.5%	16.5%	64.7%	35.3%
	Knowsley	70.3%	29.7%	56.8%	43.2%
	Liverpool	77.1%	22.9%	47.7%	52.3%
	Sefton	86.6%	13.4%	55.6%	44.4%
	St. Helens	95.4%	4.6%	80.7%	19.3%
	Wirral	86.4%	13.6%	64.5%	35.5%

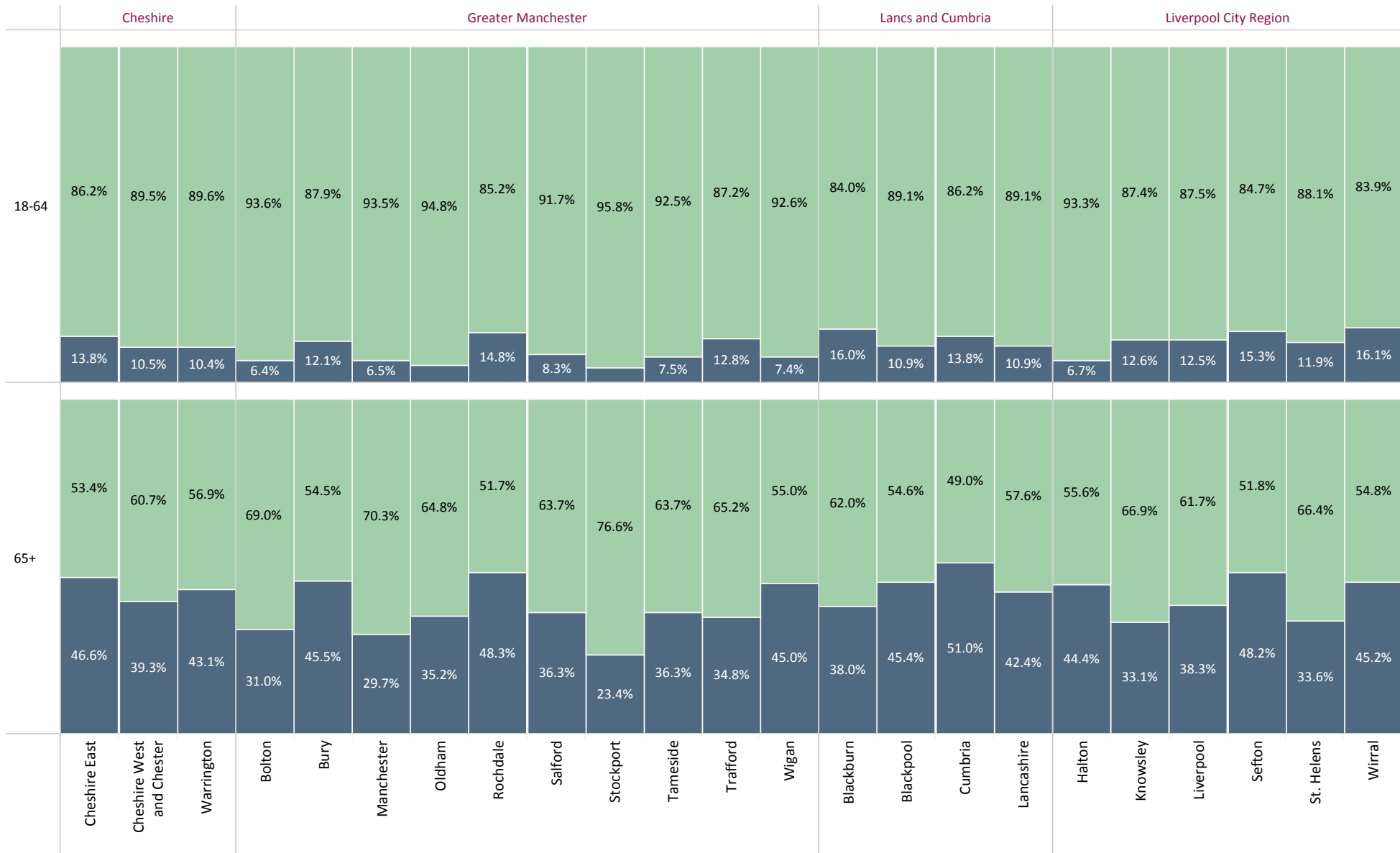
Route into ASC for New Users in 2017/18, by Sub Region



Key ■ Community ■ Hospital

2017/18 SALT Data - Split between Res/Nursing and Community

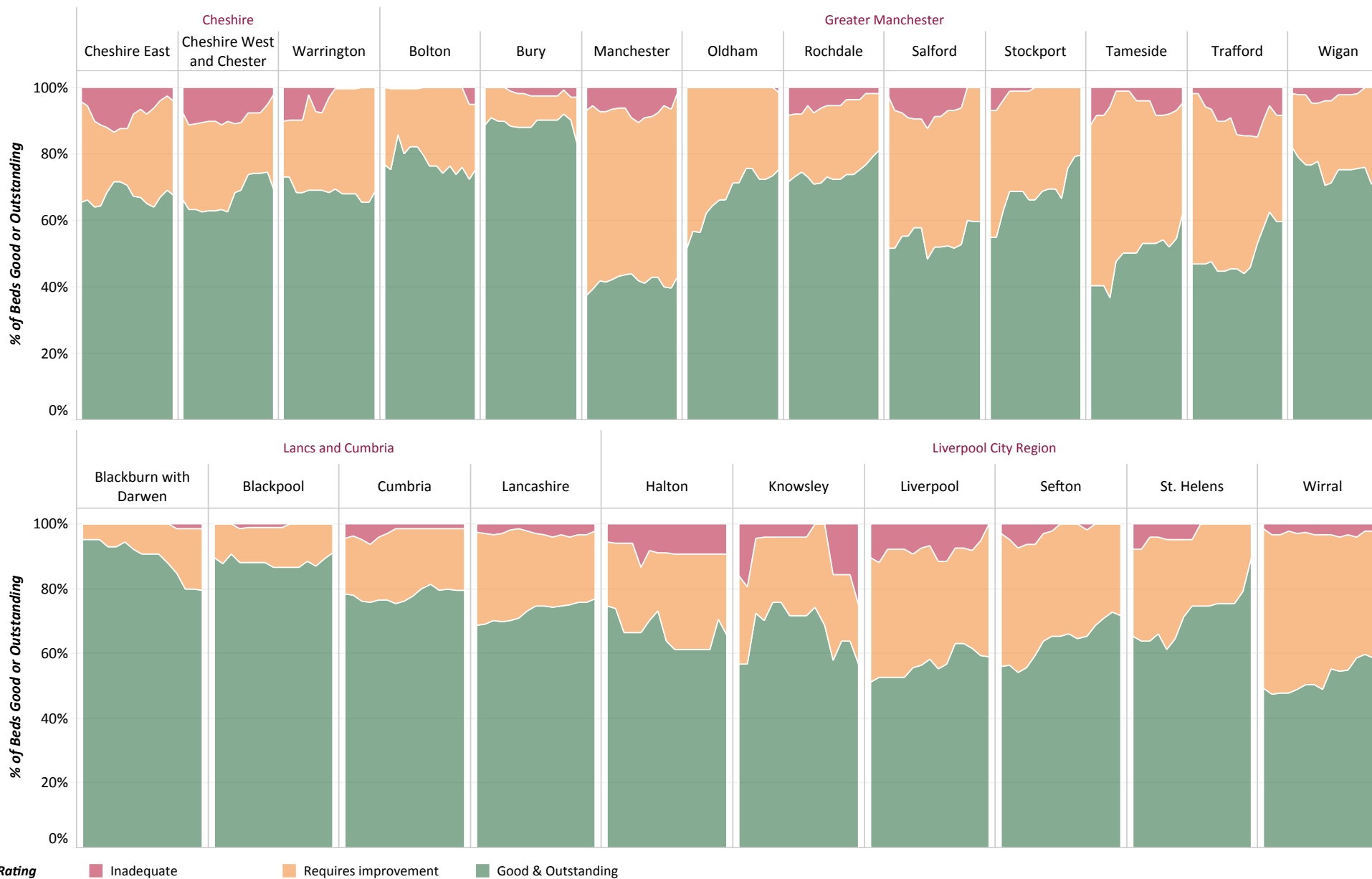
Ratio of Res/Nursing Service Users vs Community Based Service Users at Year End 2017/18, by Age Group



Key: ■ Community ■ Res and Nursing

CQC Data - Care Home Quality Since November 18

Care Home Quality between November 17 and November 18, per Rating Category



CQC Data - Care Home Quality Since November 18

Comparing Quality between Residential and Nursing Homes



CQC Data - Residential Home Quality in the National Context

Care Home **without** Nursing National Rankings

1 = Best in the Country, 151 = Lowest in the Country

	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	
Cheshire	Cheshire East	108	75	75	63	59	57	58	57	74	93	119	124	136
	Cheshire West and Chester	105	122	124	123	121	124	121	109	106	111	94	94	107
	Warrington	27	23	21	21	19	17	17	28	31	50	57	60	60
Greater Manchester	Bolton	24	32	20	20	21	18	25	27	30	46	50	69	44
	Bury	43	29	31	28	33	38	37	38	27	30	32	35	20
	Manchester	144	145	148	149	148	146	146	146	143	144	144	146	148
	Oldham	146	141	143	129	123	117	114	116	114	74	81	101	99
	Rochdale	128	128	127	131	133	123	122	131	133	124	124	123	114
	Salford	109	110	110	110	112	108	107	101	101	103	103	100	39
	Stockport	148	148	149	147	146	144	144	144	144	138	137	147	111
	Tameside	150	151	151	151	150	150	150	150	147	147	148	145	147
	Trafford	143	144	147	144	149	148	147	148	149	149	136	135	123
	Wigan	31	39	40	38	28	23	16	1	1	1	1	1	1
Lancs and Cumbria	Blackburn with Darwen	32	28	27	39	37	24	40	48	47	53	48	74	92
	Blackpool	52	63	48	58	47	48	48	62	59	64	70	71	85
	Cumbria	57	54	61	60	58	59	57	53	53	45	45	54	42
	Lancashire	96	106	106	107	105	96	96	88	91	95	93	87	75
Liverpool City Region	Halton	25	24	24	22	22	19	1	1	1	1	1	1	68
	Knowsley	137	136	114	124	90	88	91	90	89	18	63	66	66
	Liverpool	121	121	109	109	110	114	109	100	98	85	76	75	98
	Sefton	133	139	140	134	122	94	89	99	95	99	98	91	93
	St. Helens	50	70	66	68	86	46	29	12	11	13	14	14	13
	Wirral	130	130	137	139	134	135	138	138	128	136	133	133	130

CQC Data - Nursing Home Quality in the National Context

Care Home **with** Nursing National Rankings

1 = Best in the Country, 151 = Lowest in the Country

	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18		
Cheshire	Cheshire East	● 94	● 99	● 105	● 108	● 90	● 81	● 80	● 86	● 95	● 96	● 101	● 105	● 87	
	Cheshire West and Chester	● 95	● 94	● 95	● 102	● 102	● 100	● 100	● 108	● 88	● 88	● 73	● 75	● 67	
	Warrington	● 87	● 89	● 106	● 109	● 108	● 107	● 106	● 105	● 105	● 104	● 112	● 109	● 116	
Greater Manchester	Bolton	● 102	● 104	● 48	● 95	● 80	● 79	● 90	● 119	● 120	● 121	● 111	● 108	● 117	
	Bury	● 15	● 14	● 19	● 20	● 17	● 19	● 19	● 24	● 26	● 24	● 25	● 23	● 22	
	Manchester	● 149	● 148	● 146	● 145	● 143	● 142	● 142	● 141	● 147	● 147	● 146	● 145	● 149	
	Oldham	● 112	● 113	● 114	● 101	● 99	● 95	● 96	● 71	● 77	● 81	● 79	● 93	● 90	
	Rochdale	● 18	● 16	● 18	● 18	● 30	● 47	● 38	● 37	● 36	● 36	● 39	● 38	● 35	
	Salford	● 145	● 144	● 140	● 137	● 129	● 133	● 149	● 147	● 148	● 148	● 150	● 150	● 148	
	Stockport	● 85	● 87	● 32	● 30	● 27	● 28	● 36	● 40	● 35	● 51	● 52	● 56	● 56	
	Tameside	● 123	● 122	● 122	● 141	● 120	● 120	● 122	● 123	● 123	● 125	● 125	● 135	● 135	
	Trafford	● 141	● 140	● 142	● 139	● 141	● 139	● 139	● 138	● 142	● 139	● 140	● 140	● 126	● 122
	Wigan	● 51	● 47	● 74	● 69	● 70	● 93	● 94	● 89	● 91	● 94	● 100	● 100	● 114	
Lancs and Cumbria	Blackburn with Darwen	● 1	● 1	● 1	● 1	● 1	● 1	● 1	● 1	● 1	● 24	● 22	● 34		
	Blackpool	● 1	● 1	● 1	● 1	● 10	● 12	● 13	● 13	● 14	● 12	● 10	● 1	● 1	
	Cumbria	● 67	● 76	● 87	● 80	● 83	● 78	● 88	● 88	● 80	● 83	● 76	● 82	● 94	
	Lancashire	● 98	● 92	● 88	● 85	● 86	● 83	● 75	● 68	● 69	● 74	● 77	● 85	● 85	
Liverpool City Region	Halton	● 110	● 109	● 139	● 136	● 137	● 131	● 133	● 148	● 149	● 149	● 149	● 149	● 146	
	Knowsley	● 111	● 111	● 52	● 55	● 53	● 59	● 83	● 85	● 86	● 124	● 124	● 142	● 131	
	Liverpool	● 135	● 129	● 141	● 138	● 139	● 132	● 132	● 132	● 137	● 136	● 130	● 127	● 129	
	Sefton	● 124	● 118	● 127	● 126	● 122	● 122	● 121	● 117	● 114	● 126	● 126	● 116	● 103	
	St. Helens	● 129	● 127	● 128	● 121	● 127	● 129	● 118	● 118	● 119	● 120	● 122	● 120	● 128	
	Wirral	● 138	● 141	● 143	● 140	● 138	● 135	● 136	● 137	● 132	● 132	● 133	● 123	● 121	

Summary of North West 2017/18 ASCOF Indicators

Key		Cheshire			Greater Manchester									Lancs and Cumbria				Liverpool City Region						
		Cheshire East	CWAC	Warrington	Bolton	Bury	Manchester	Oldham	Rochdale	Salford	Stockport	Tameside	Trafford	Wigan	Blackburn	Blackpool	Cumbria	Lancashire	Halton	Knowsley	Liverpool	Sefton	St. Helens	Wirral
Personalisation Related Indicators	The proportion of carers who receive direct payments	70.4	65.0	12.4	91.6	100.0	97.1	100.0	98.9	81.4	98.4	97.3	70.3	99.5	0.0	79.3	51.1	98.6	99.6	1.8	45.1	57.3	84.0	100.0
	The proportion of carers who receive self-directed support	70.5	68.0	12.4	100.0	100.0	97.1	100.0	98.9	81.4	99.8	100.0	70.3	99.5	0.0	100.0	99.5	99.5	99.6	95.8	84.3	68.1	89.5	100.0
	The proportion of people who use services who receive direct payments	21.2	23.3	17.7	29.7	31.1	8.9	35.7	35.4	11.1	36.4	13.2	29.7	25.1	26.6	21.2	28.0	25.1	32.8	32.2	21.2	29.6	22.2	21.9
	The proportion of people who use services who receive self-directed support	96.7	99.7	87.6	89.6	99.9	66.1	100.0	97.3	71.7	96.7	93.0	84.2	99.5	85.1	100.0	98.7	77.4	65.8	99.3	86.9	97.1	87.9	99.6
LD Related Indicators	The proportion of adults with a learning disability in paid employment	11.6	5.7	0.9	2.3	4.9	1.9	2.1	6.5	4.7	10.6	4.2	13.1	3.1	2.6	4.4	3.5	1.8	5.3	3.1	5.5	1.9	6.6	2.4
	The proportion of adults with a learning disability who live in settled accommodation	88.2	88.2	58.7	91.3	90.0	86.7	96.5	85.7	92.8	93.1	94.3	91.0	94.1	92.3	92.9	78.5	85.3	86.6	92.3	92.8	88.0	96.5	84.3
Quality of Life and Satisfaction Related Indicators	Social care-related quality of life score	19.7	19.4	19.0	18.7	18.9	18.3	18.6	19.6	18.9	18.7	19.1	18.8	19.4	19.5	19.4	19.8	19.6	19.6	19.1	19.4	19.9	19.0	19.5
	The % of SUs who reported that they had as much social contact as they would like	51.0	50.1	47.0	44.2	46.0	41.8	46.0	50.1	41.1	40.9	47.7	45.4	50.0	48.0	48.2	51.4	49.0	54.4	46.8	54.3	52.4	44.6	51.6
	Overall satisfaction of people who use services with their care and support	72.2	64.2	64.8	65.3	59.9	60.1	64.8	76.1	67.3	65.8	63.6	62.9	65.9	65.2	69.4	72.1	67.9	69.6	66.4	83.3	68.8	65.6	67.2
	The % of people who use services who find it easy to find information about support	72.0	74.6	76.0	73.0	69.2	69.6	63.6	77.1	74.8	72.4	74.8	66.3	74.1	79.6	78.8	76.9	74.1	79.1	75.2	85.0	72.1	80.2	75.3
	The % of people who use services who have control over their daily life	82.2	81.1	77.0	74.7	77.5	72.9	74.2	80.8	77.8	73.6	79.6	78.2	76.3	82.0	79.2	81.6	78.1	80.4	77.0	70.8	83.8	76.3	82.1
	The % of SUs who say that those services have made them feel safe and secure	91.4	79.3	86.2	78.9	84.6	89.7	73.7	89.6	87.6	75.0	83.1	82.7	91.1	93.6	89.0	87.6	87.9	88.6	82.2	79.4	91.9	85.4	92.7
	The proportion of people who use services who feel safe	72.8	75.4	74.9	62.2	73.8	64.5	64.1	74.7	68.1	66.9	75.0	67.5	71.5	76.5	74.3	76.0	76.1	76.3	67.9	69.3	77.3	70.1	70.9
Reablement Related Indicators	91 Day Reablement Indicator	82.4	82.2	86.0	77.6	81.0	73.8	89.8	80.3	79.0	96.1	77.4	86.5	90.8	83.2	90.4	83.0	88.1	78.2	81.0	87.2	86.8	87.0	87.7
	The % of older people who received reablement/rehabilitation services	2.2	0.9	2.6	3.6	2.9	3.9	2.1	3.6	5.4	2.0	6.0	1.6	4.3	2.9	2.6	1.5	3.5	2.7	3.3	3.8	2.5	1.5	3.2
Res / Nursing Admissions Indicators	18-64 Residential and Nursing Home Admissions per 10k pop	20	7	10	19	10	19	13	8	21	38	16	15	15	24	15	13	19	7	10	19	23	12	22
	65+ Residential and Nursing Home Admissions per 10k pop	668	593	650	971	972	826	910	697	899	1,513	667	677	693	489	886	607	729	562	774	780	774	631	285

ASCOF Quality of Life and Satisfaction Indicator Summary

Graphic Showing how Far Away from the National Average each Local Authority Is

The Taller the Green Box Indicates Outperforming the National Average by a Greater Margin

The Lower Down the Red Box Indicates Underperforming against the National Average by a Greater Margin



ASCOF Reablement and Res/Nursing Indicator Summary

Graphic Showing how Far Away from the National Average each Local Authority Is

The Taller the Green Box Indicates Outperforming the National Average by a Greater Margin

The Lower Down the Red Box Indicates Underperforming against the National Average by a Greater Margin



Delayed Transfers of Care - Overall Rate

Comparing Each LA's Overall Rate per 10,000 Population

Data is 2 Month Rolling Average



Delayed Transfers of Care - Attributable Organisation

Breakdown by Attributable Organisation over Time (April 17 to September 18)

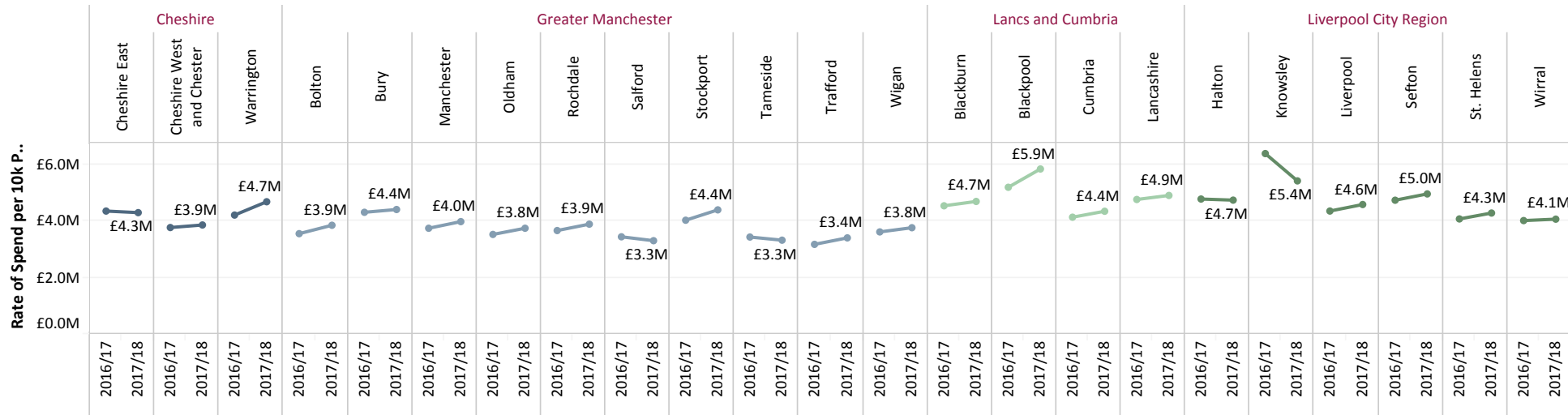
Data is 2 Month Rolling Average



Adult Social Care Finance Return - Expenditure in 2017/18

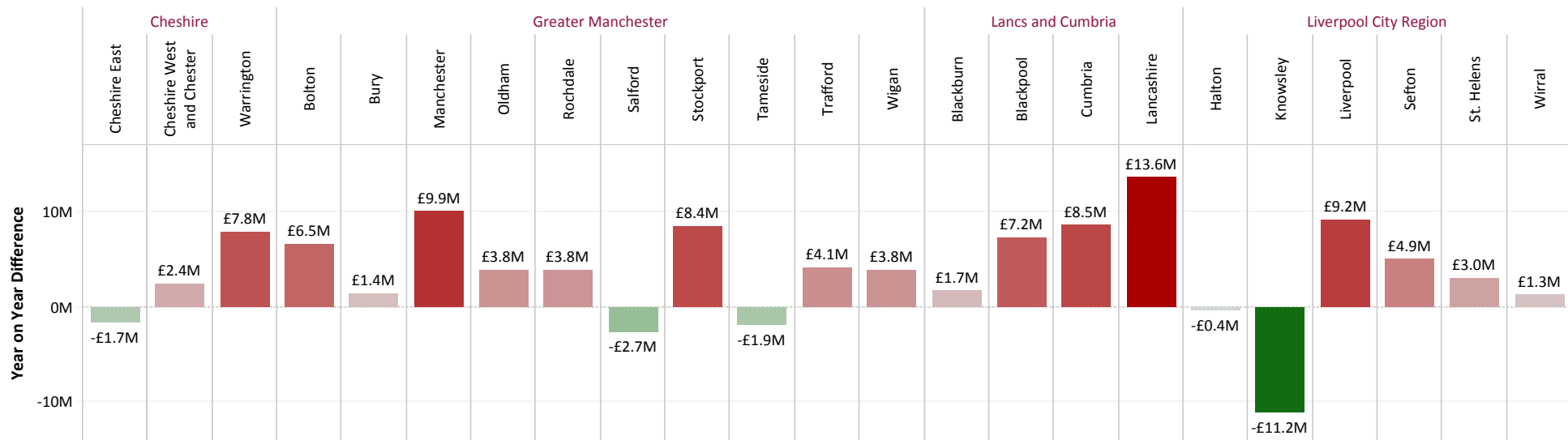
Please note that the figures in the finance section are based on **Gross Current Expenditure**. This is defined as 'Total Expenditure excluding capital charges, minus all income except client contributions'

Rate of Gross Current Expenditure per 10,000 Population in 2016/17 and 2017/18



Year on Year Change (from 2016/17 to 2017/18) in Gross Current Expenditure on Adult Social Care, per Local Authority

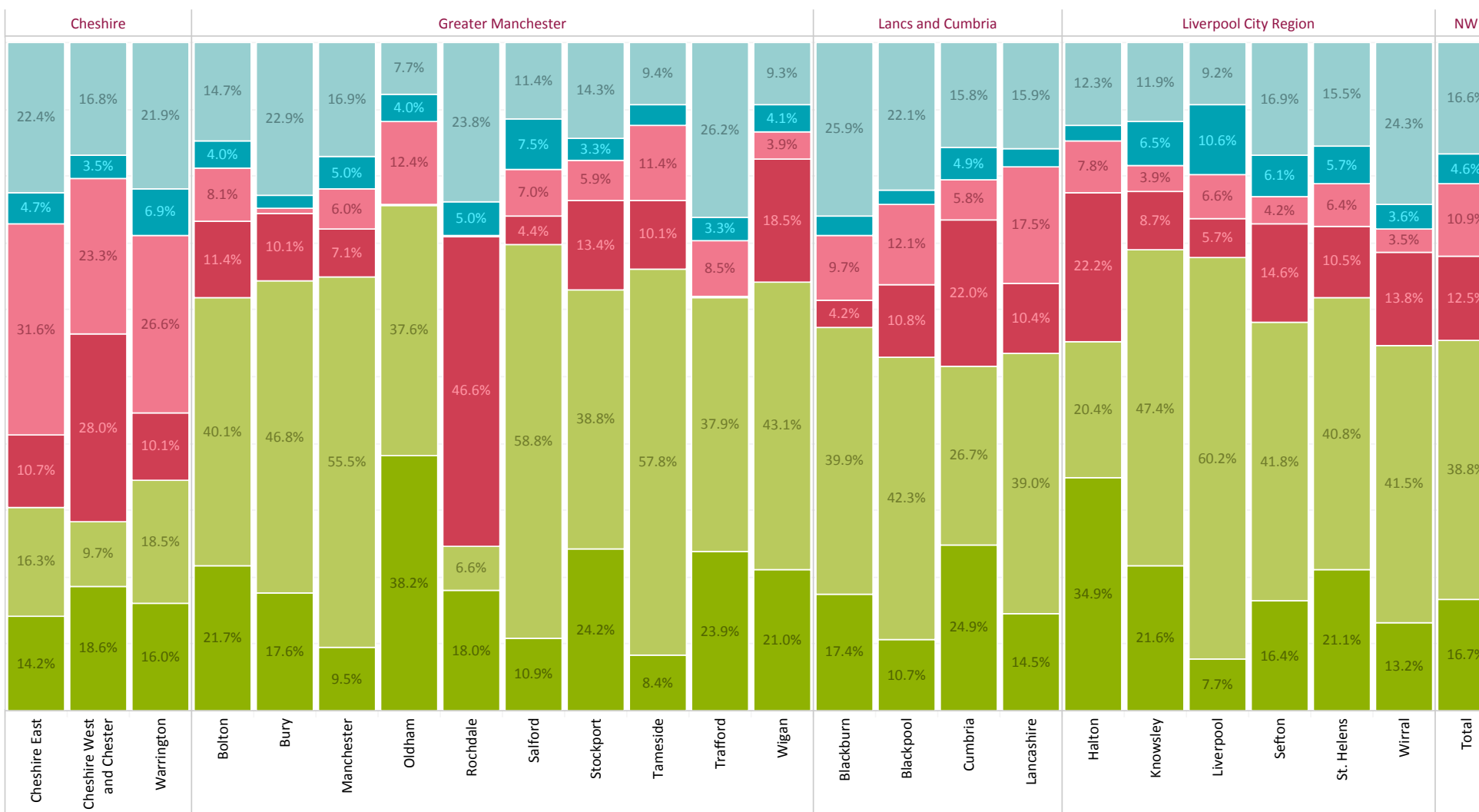
Below is **Actual Change in £m**, not a Rate per 10,000 Population



ASC Finance Return - Spend Breakdown for the 18-64 Age Group

Data below is sourced from T41 and T42 from the Reference Data Tables in the Finance and Activity Report [2017-18] - <https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report/2017-18>

Breakdown of Long Term 18-64 Spend in 2017/18, per Local Authority



Key

- Residential
- Nursing
- Community: Home Care
- Community: Other Long Term Care
- Community: Supported Accommodation and Supported Living
- Community: Direct Payments

ASC Finance Return - Spend Breakdown for the 18-64 Age Group

Data below is sourced from T41 and T42 from the Reference Data Tables in the Finance and Activity Report [2017-18] - <https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report/2017-18>

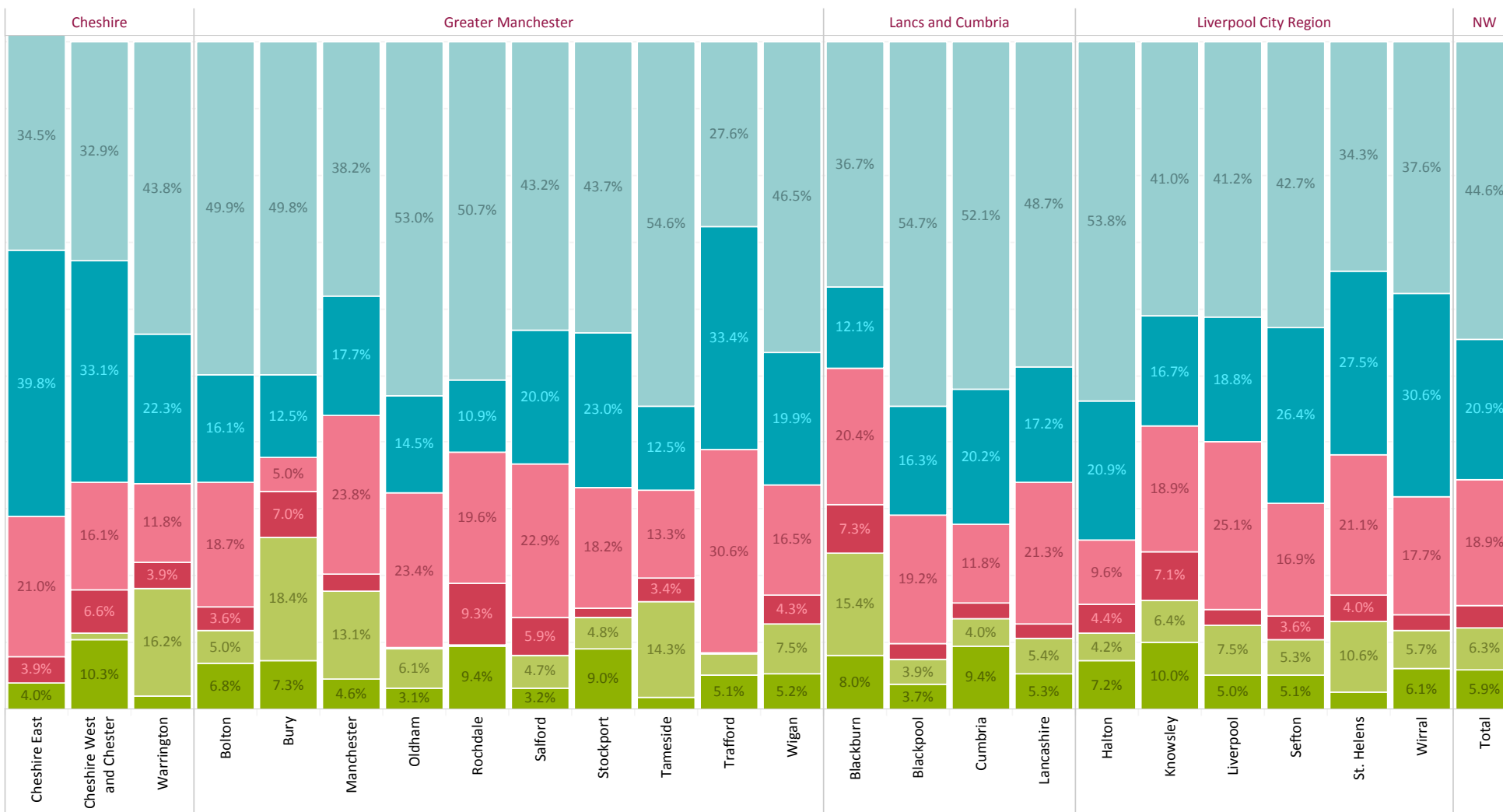
Rate of Spend per 10,000 Population

		Residential	Nursing	Community: Home Care	Community: Direct Payments	Community: Supported Accommodation and Supported Living	Community: Other Long Term Care
Cheshire	Cheshire East	£411,877	£86,110	£581,326	£261,465	£298,746	£197,361
	Cheshire West and Chester	£280,133	£58,863	£389,365	£310,857	£162,666	£468,131
	Warrington	£365,678	£115,254	£444,370	£267,373	£309,988	£169,068
Greater Manchester	Bolton	£203,770	£55,724	£111,770	£300,920	£556,368	£157,609
	Bury	£442,389	£38,362	£12,287	£340,819	£904,027	£194,812
	Manchester	£328,619	£96,841	£115,488	£185,031	£1,076,686	£137,482
	Oldham	£99,027	£52,174	£160,641	£493,650	£485,297	£0
	Rochdale	£393,690	£81,911	£0	£297,476	£109,255	£768,870
	Salford	£135,838	£88,650	£83,384	£128,885	£698,262	£51,789
	Stockport	£236,168	£54,757	£96,887	£399,693	£640,246	£220,868
	Tameside	£142,784	£45,074	£173,769	£127,950	£880,871	£154,811
	Trafford	£383,092	£48,610	£123,749	£349,611	£553,337	£2,836
	Wigan	£160,849	£71,095	£67,667	£363,888	£746,085	£320,218
Lancs and Cumbria	Blackburn	£417,257	£48,774	£155,949	£280,926	£643,869	£67,030
	Blackpool	£438,455	£40,252	£240,252	£213,028	£838,634	£214,016
	Cumbria	£207,762	£63,972	£76,737	£328,043	£351,873	£289,798
	Lancashire	£279,872	£46,965	£308,303	£254,995	£685,910	£182,577
Liverpool City Region	Halton	£218,851	£42,641	£139,415	£621,169	£363,105	£394,657
	Knowsley	£256,055	£139,187	£83,737	£466,003	£1,021,280	£187,197
	Liverpool	£168,132	£194,350	£120,969	£140,181	£1,101,808	£103,893
	Sefton	£318,824	£116,018	£79,231	£309,910	£790,498	£276,244
	St. Helens	£240,645	£88,017	£99,860	£327,260	£634,128	£163,420
	Wirral	£546,983	£82,014	£78,135	£298,393	£935,227	£311,991

ASC Finance Return - Spend Breakdown for the 65+ Age Group

Data below is sourced from T41 and T42 from the Reference Data Tables in the Finance and Activity Report [2017-18] - <https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report/2017-18>

Breakdown of Long Term 65+ Spend in 2017/18, per Local Authority



Key

- Residential
- Nursing
- Community: Home Care
- Community: Other Long Term Care
- Community: Supported Accommodation and Supported Living
- Community: Direct Payments

ASC Finance Return - Spend Breakdown for the 65+ Age Group

Data below is sourced from T41 and T42 from the Reference Data Tables in the Finance and Activity Report [2017-18] - <https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report/2017-18>

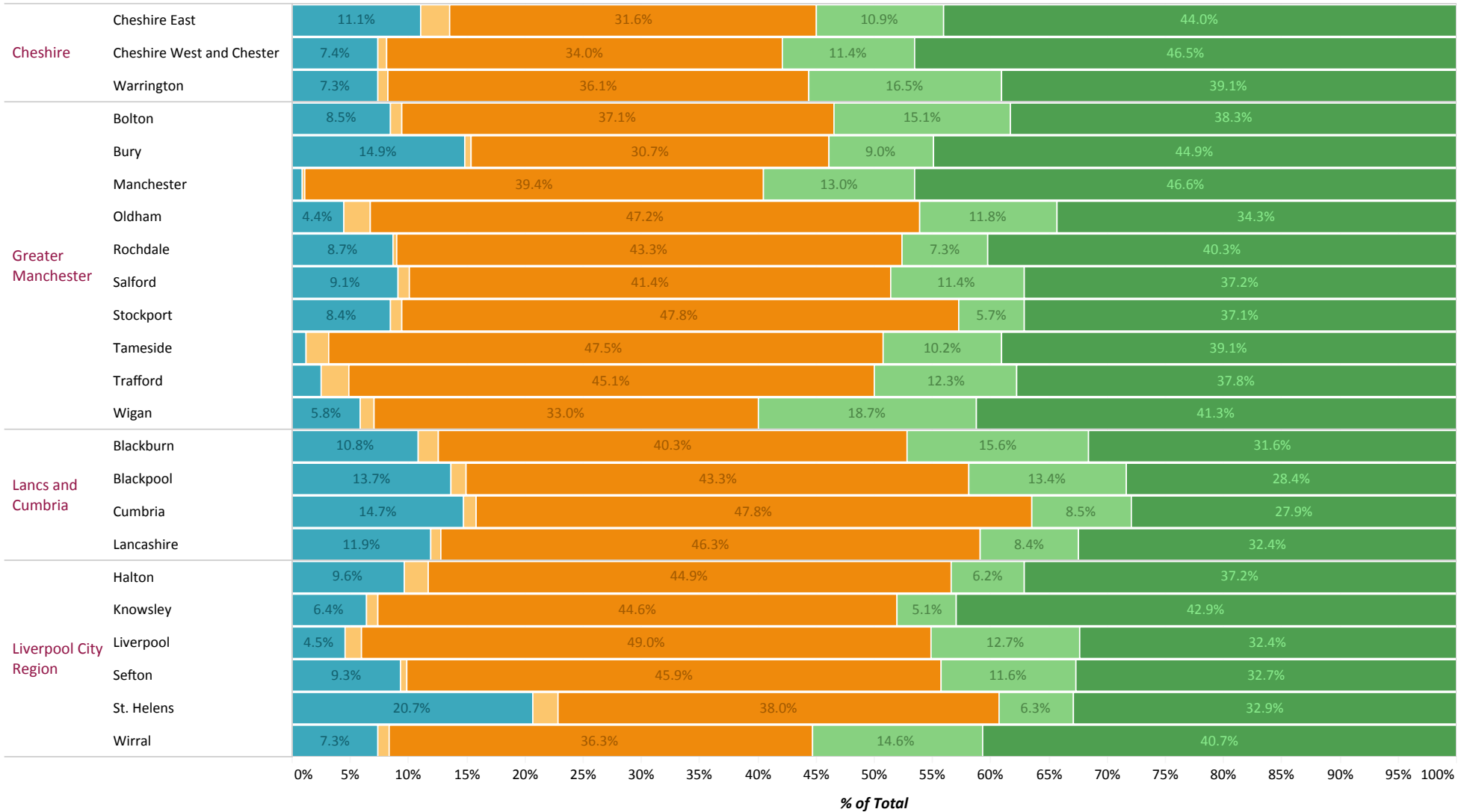
Rate of Spend per 10,000 Population

		Residential	Nursing	Community: Home Care	Community: Direct Payments	Community: Supported Accommodation and Supported Living	Community: Other Long Term Care
Cheshire	Cheshire East	£530,353	£611,217	£322,666	£60,739	£-49,654	£59,914
	Cheshire West and Chester	£418,981	£421,640	£205,022	£131,499	£13,516	£83,493
	Warrington	£842,252	£428,814	£226,513	£37,772	£311,380	£74,334
Greater Manchester	Bolton	£730,989	£235,264	£273,885	£99,678	£72,828	£52,184
	Bury	£853,242	£213,447	£85,666	£124,983	£314,608	£120,137
	Manchester	£466,997	£217,091	£291,443	£56,200	£160,938	£31,330
	Oldham	£875,114	£238,730	£385,870	£50,400	£100,515	£0
	Rochdale	£871,154	£187,500	£336,899	£160,998	£3,065	£160,276
	Salford	£523,722	£242,382	£277,863	£39,059	£57,362	£71,166
	Stockport	£744,586	£392,372	£309,382	£153,178	£81,236	£23,060
	Tameside	£861,283	£197,079	£208,992	£29,152	£225,544	£54,124
	Trafford	£410,400	£495,717	£454,060	£75,918	£48,999	£167
	Wigan	£693,183	£297,156	£246,397	£78,263	£112,544	£64,238
Lancs and Cumbria	Blackburn	£776,567	£256,494	£431,335	£169,755	£324,977	£154,223
	Blackpool	£1,504,762	£447,350	£528,212	£101,707	£106,199	£64,331
	Cumbria	£1,162,198	£451,010	£262,962	£210,769	£90,143	£54,411
	Lancashire	£1,028,494	£363,088	£448,925	£111,951	£113,020	£45,424
Liverpool City Region	Halton	£881,653	£342,540	£157,056	£118,448	£68,952	£71,371
	Knowsley	£782,093	£317,907	£359,862	£191,263	£121,367	£136,332
	Liverpool	£736,765	£335,811	£449,623	£90,256	£133,903	£42,667
	Sefton	£948,552	£584,887	£375,611	£112,624	£117,873	£79,955
	St. Helens	£646,251	£518,360	£396,987	£47,722	£200,561	£75,053
	Wirral	£755,094	£614,028	£355,055	£122,766	£114,498	£46,082

ASC Finance Return - Breakdown of Spend by Client Type

Data below is sourced from T18 from the Reference Data Tables in the Finance and Activity Report [2017-18] - <https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report/2017-18>

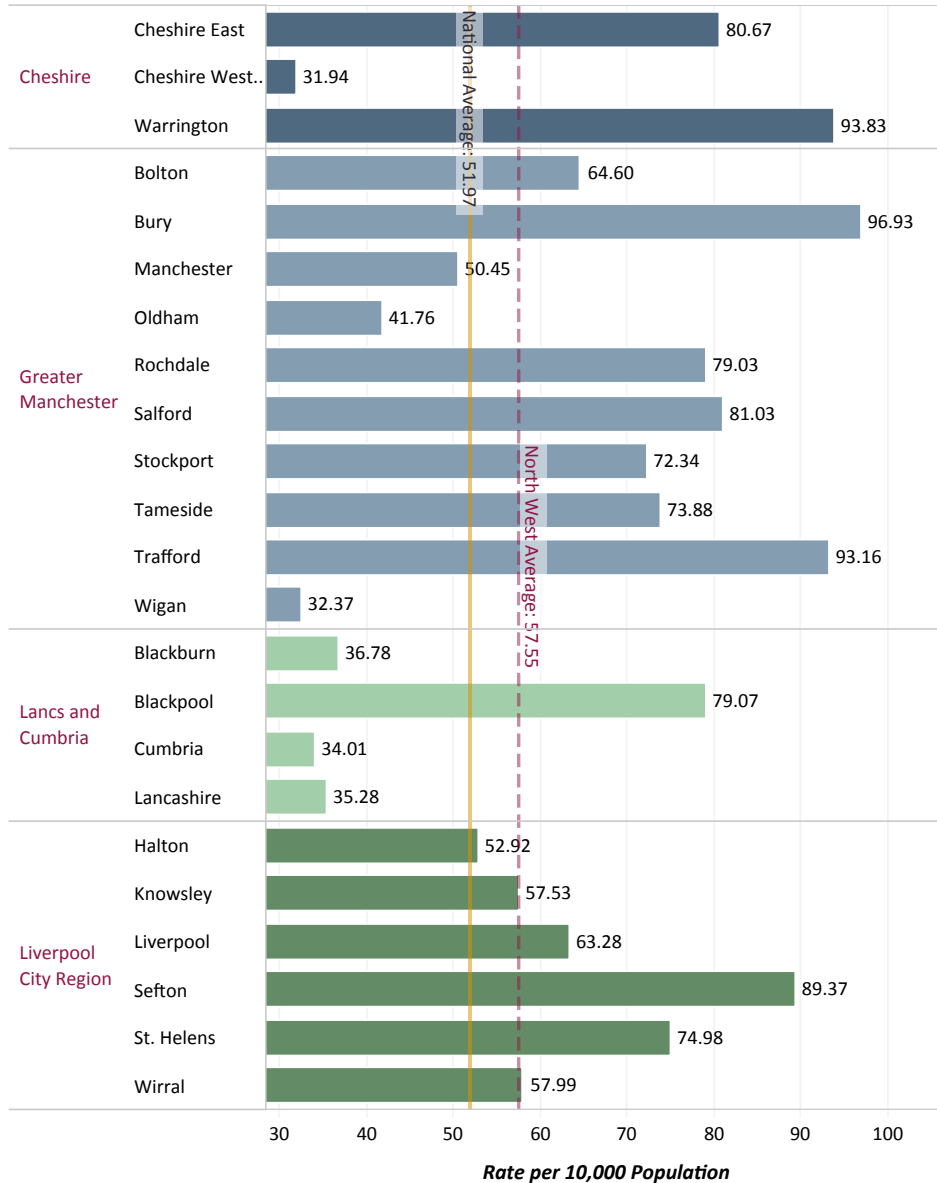
Percentage of Overall Spend



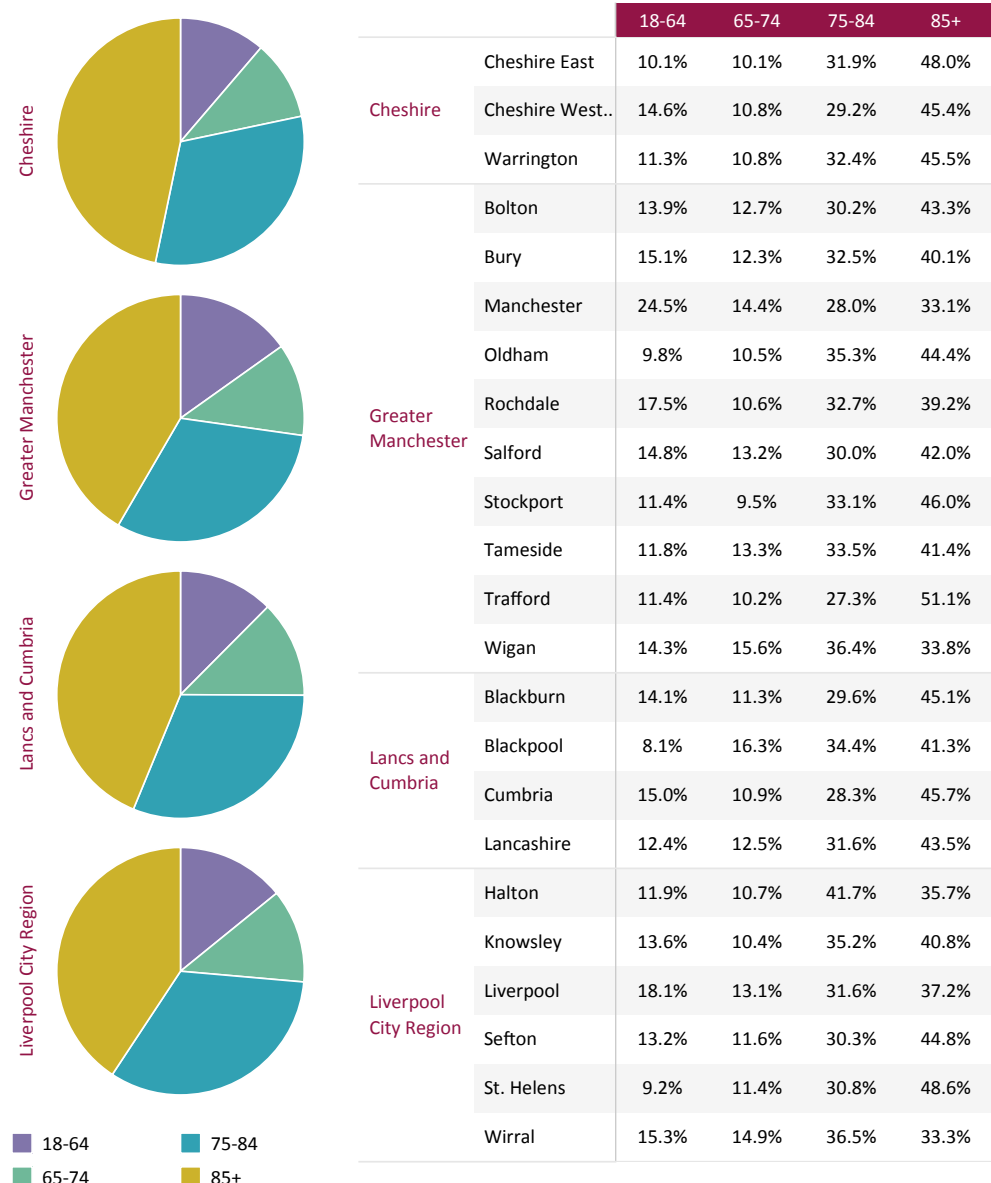
Key: Support with Memory and Cognition (blue), Sensory Support (orange), Physical Support (yellow), Mental Health Support (green), Learning Disability Support (dark green)

Deprivation of Liberty Safeguards

Number of Total DoLS Applications Received in 2017/18 per 10,000 Population

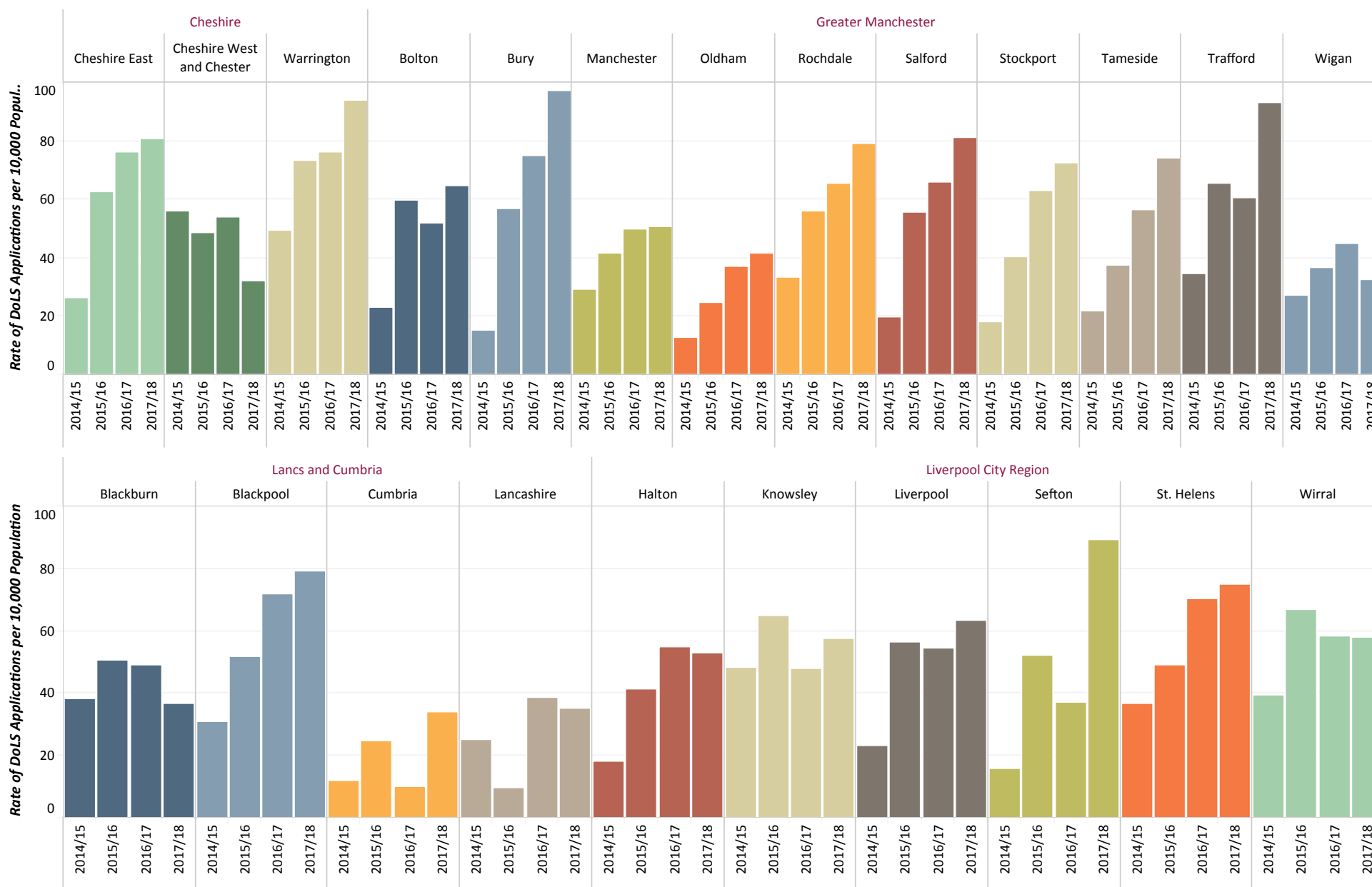


Number of Total DoLS Applications Received in 2017/18, broken down by Age Group



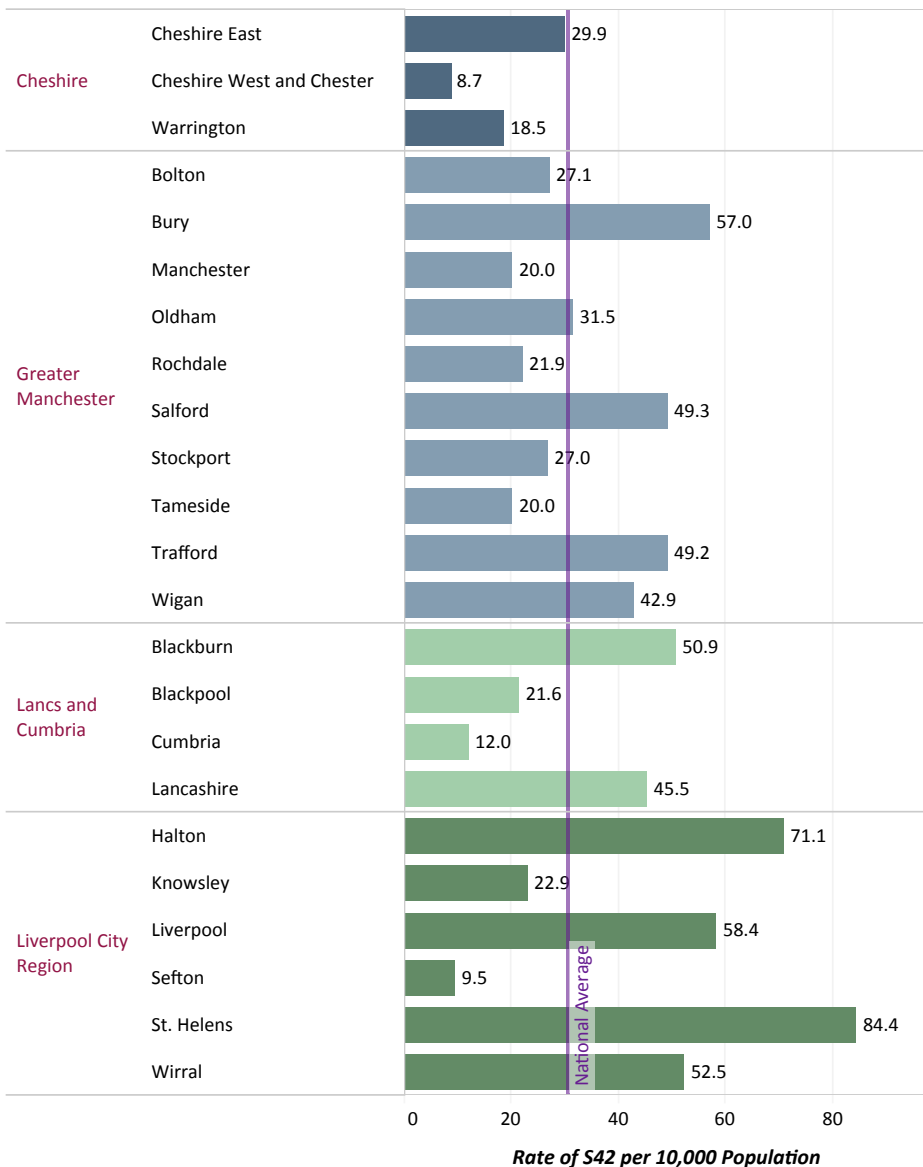
Deprivation of Liberty Safeguards

Analysing the Volume of DoLS Applications Received Since 2014/15, per 10,000 Population

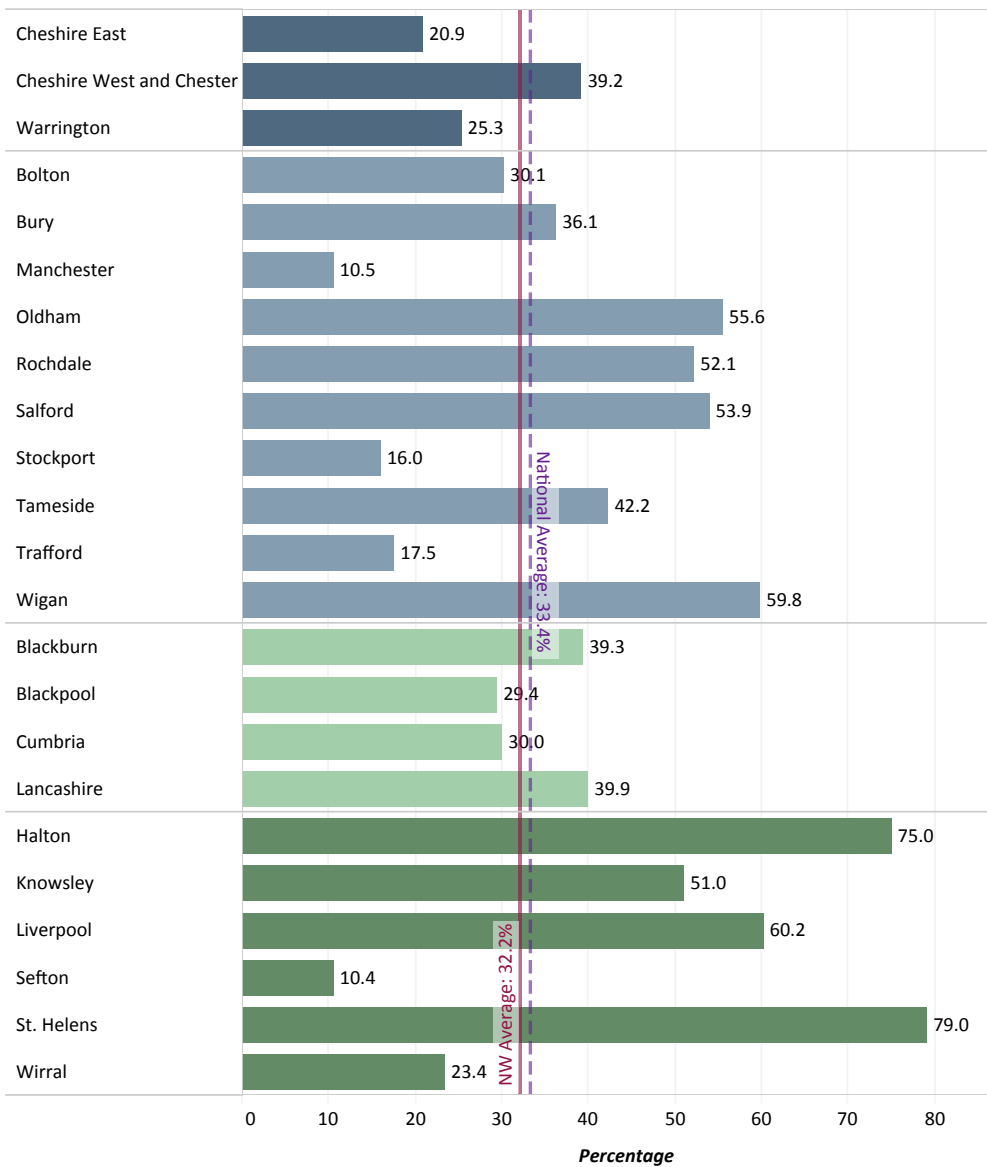


Safeguarding Adults Data

Rate of Section 42 Safeguarding Enquiries per 10,000 Population (2017/18)

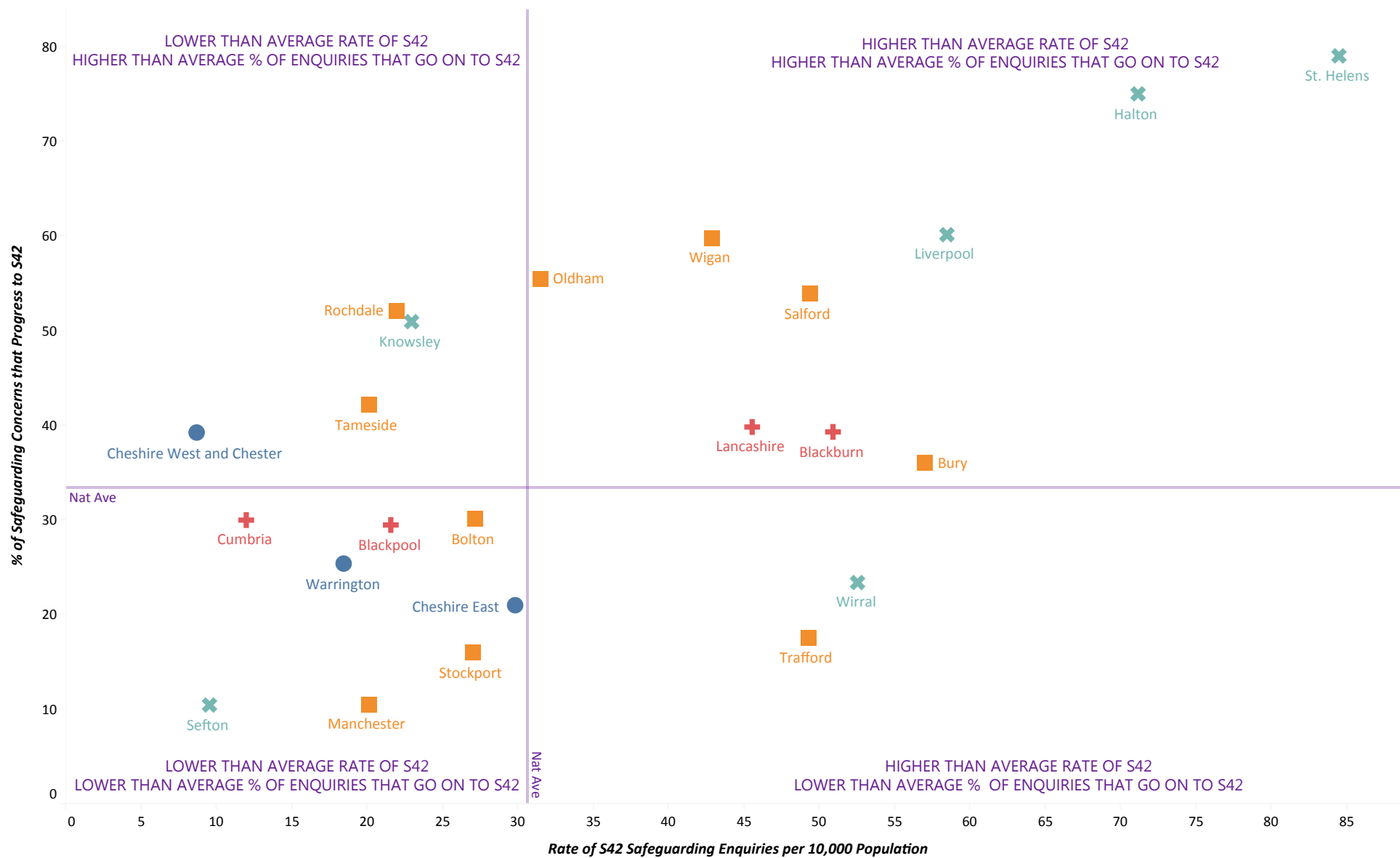


Percentage of Safeguarding Concerns that went on to become Section 42 Enquiries



Safeguarding Adults Data

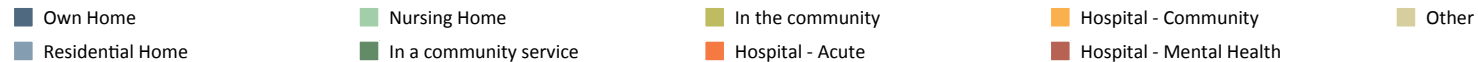
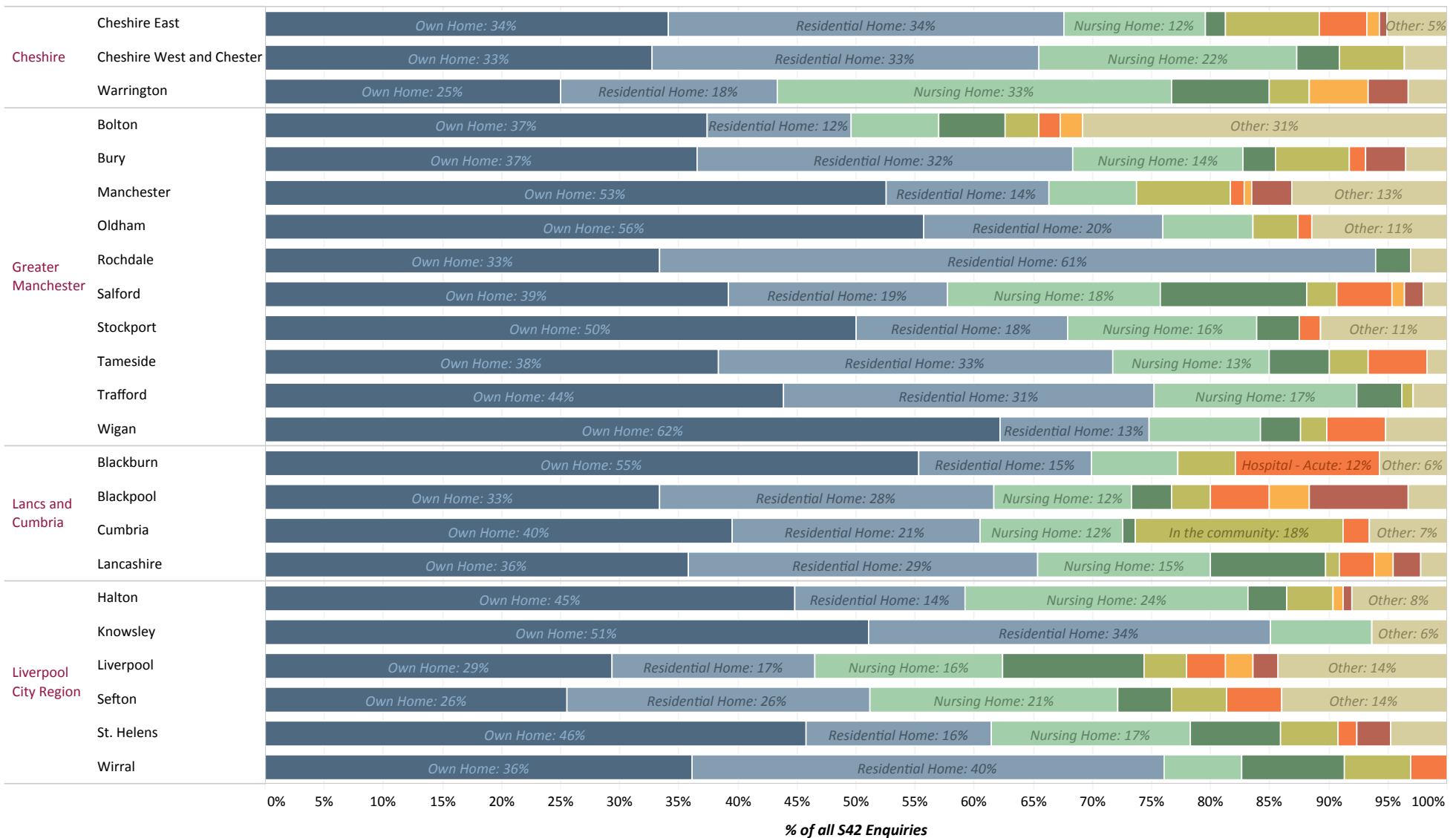
Crosstab Showing the Rate of S42 Enquiries Received vs the Percentage of Safeguarding Concerns that Progress to S42



Sub Region: Cheshire (Blue circle), Greater Manchester (Orange square), Lancs and Cumbria (Red cross), Liverpool City Region (Teal cross)

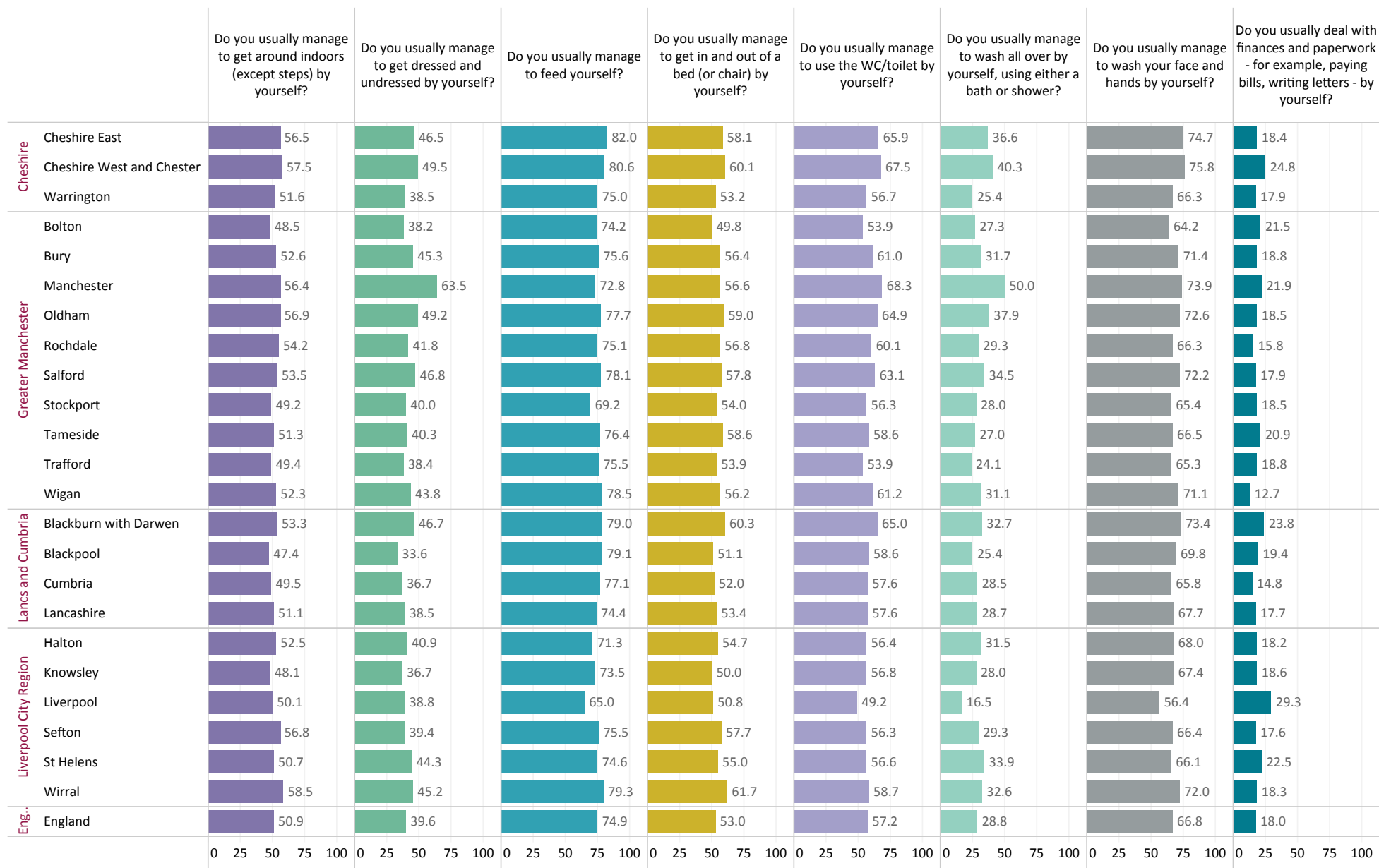
Safeguarding Adults Data

S42 Safeguarding Adult Enquires (2017/18), by Location of Risk



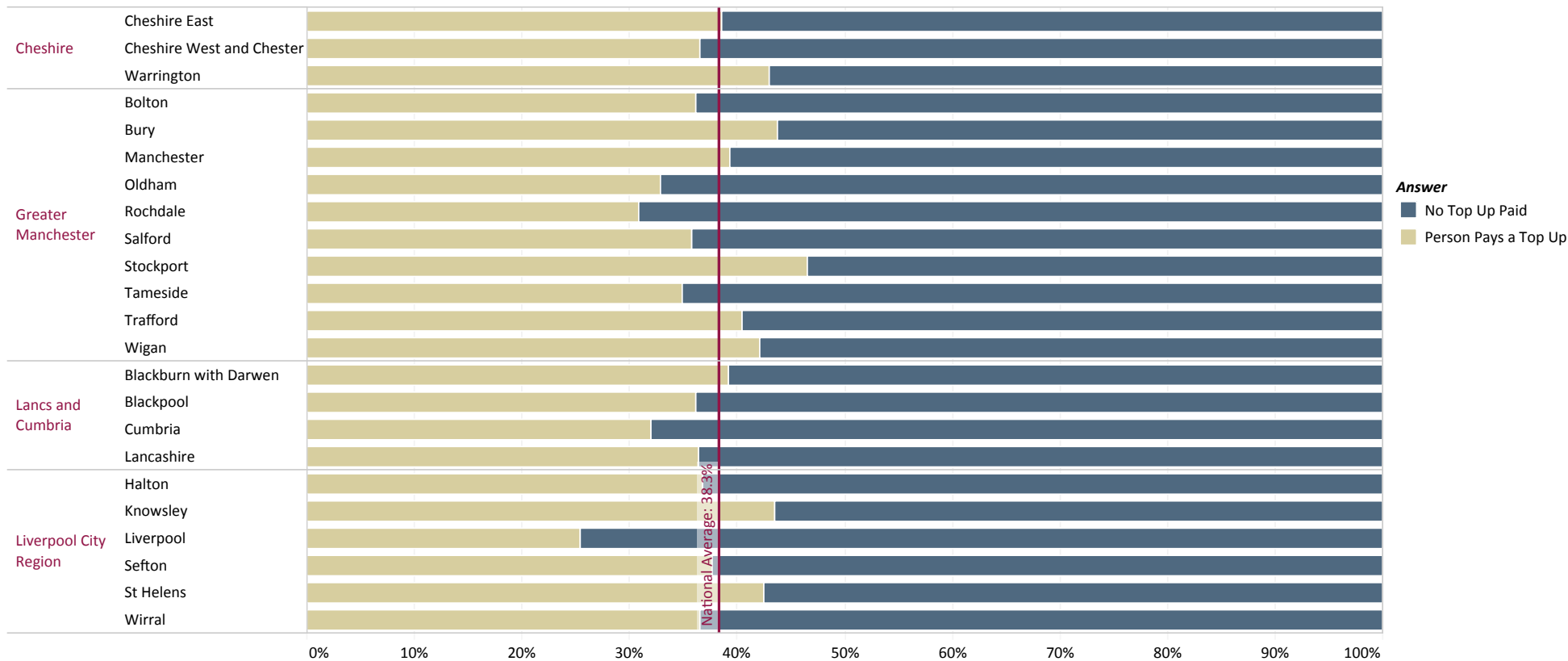
Adult Social Care Survey - Quality of Life Questions

Summary of those who Responded 'I can do this easily myself' to the Various Questions below

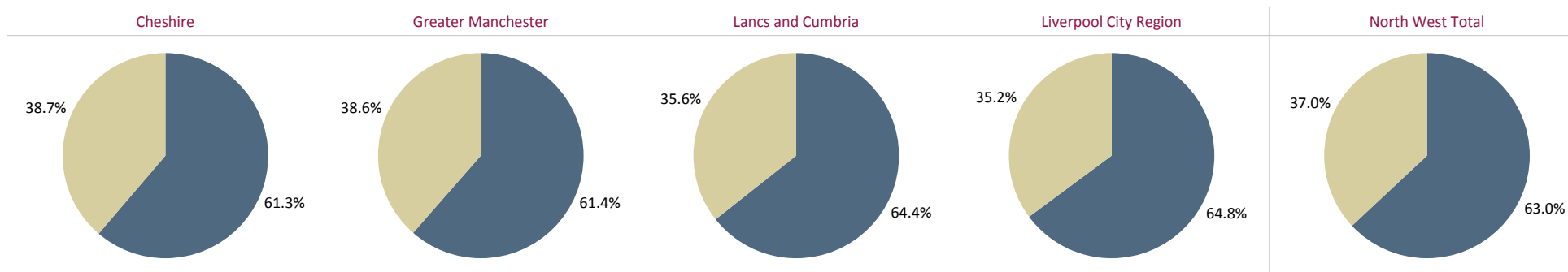


Adult Social Care Survey - Top Ups

Do you buy any additional care or support privately or pay more to 'top up' your care and support?

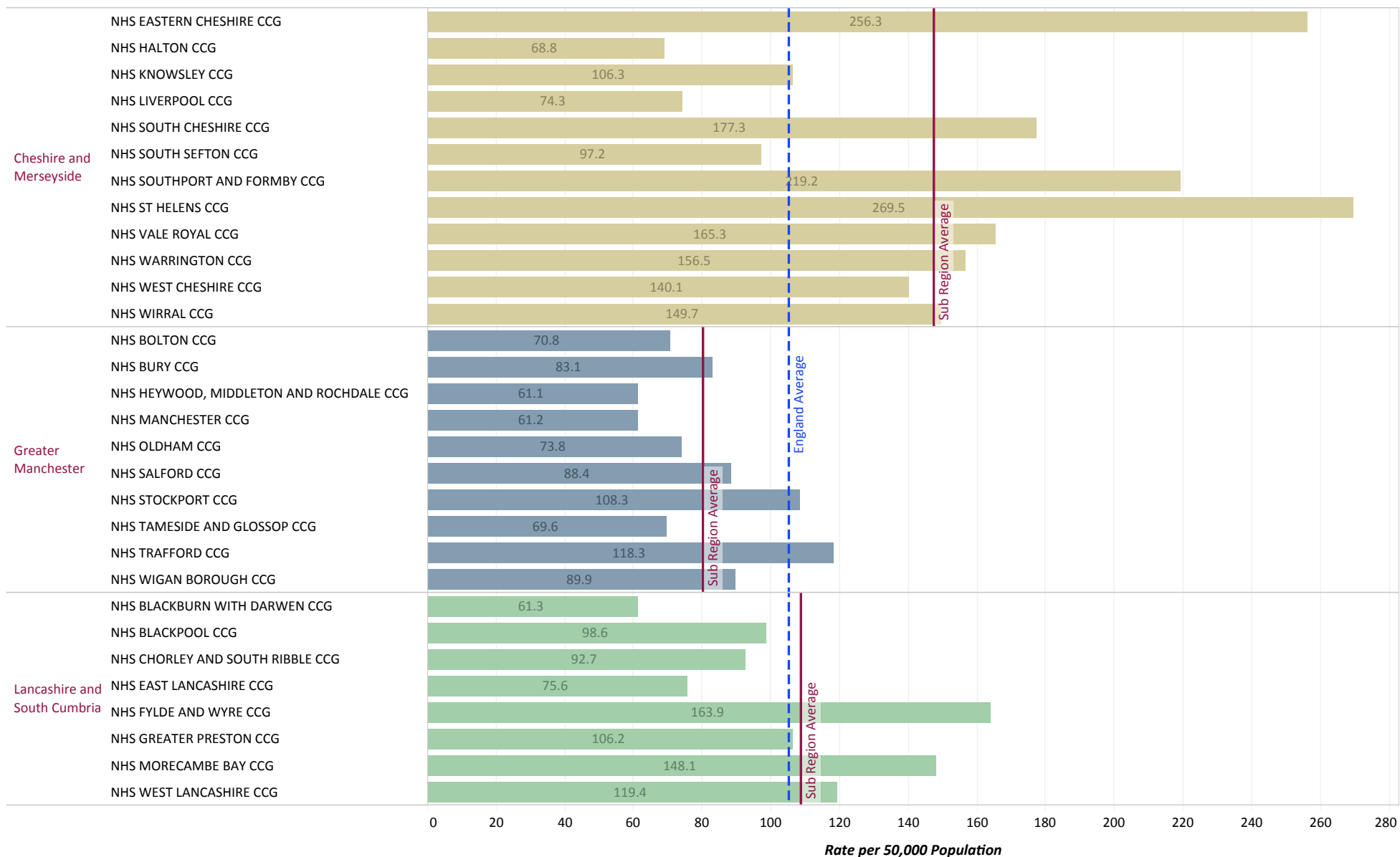


Data Summarised by Sub Region



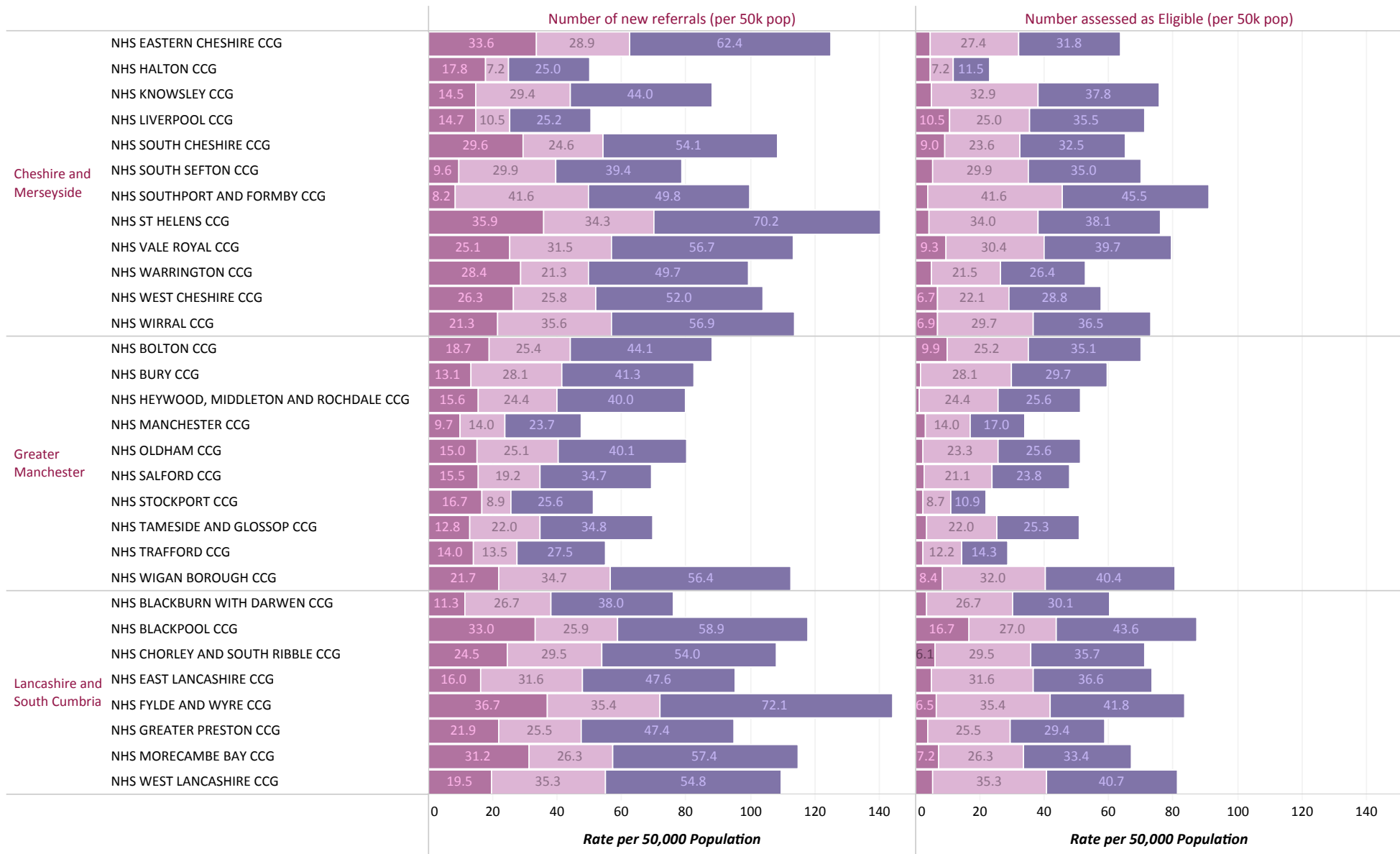
Continuing Health Care Data

Number Assessed as Eligible for NHS Funded Nursing Care in 2018/19 to date, per 50,000 Population



Continuing Health Care Data

Number of New Referrals Received and Number Assessed as Eligible in Q2 2018/19, per CCG and 50,000 Population



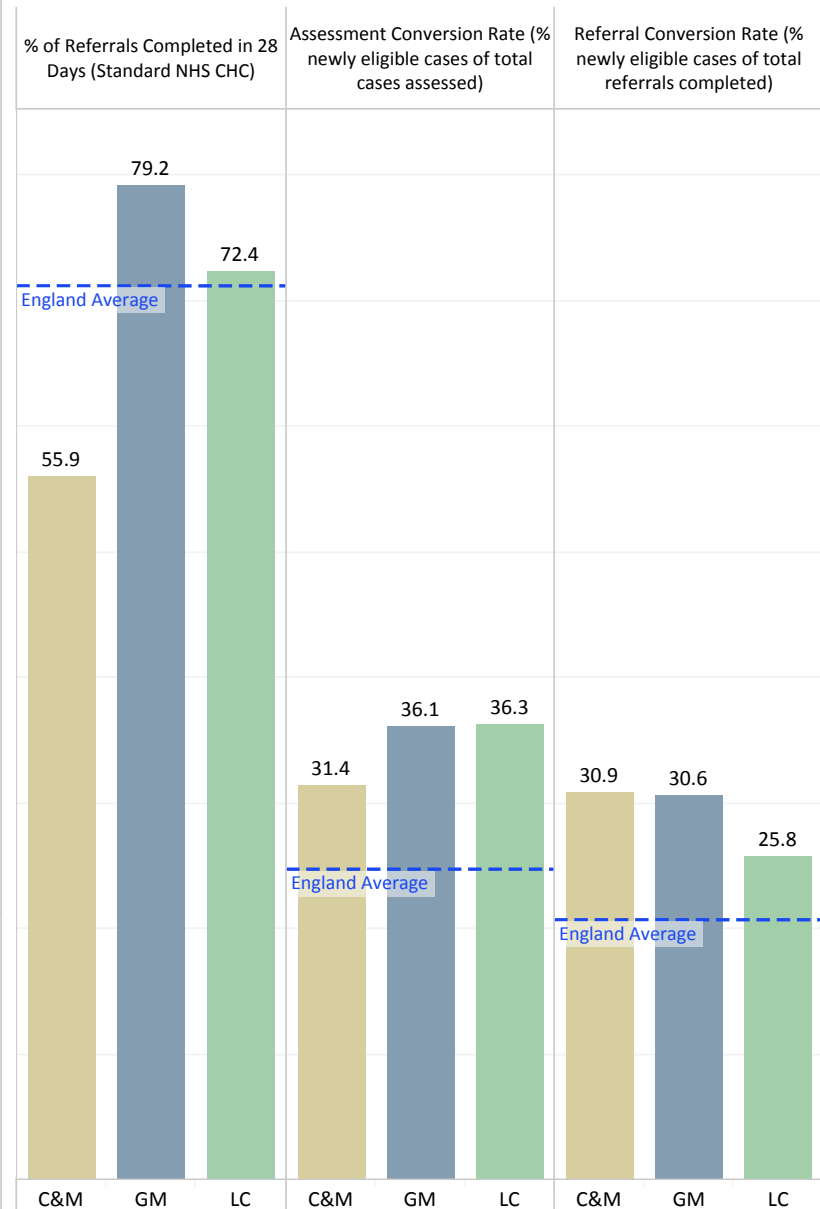
Key: Standard NHS CHC (non Fast Track) | Fast Track | NHS CHC

Continuing Health Care Data

CHC Timescales and Conversion Rates in Q2 2018/19

	% of Referrals Completed in 28 Days (Standard NHS CHC)	Assessment Conversion Rate (% newly eligible cases of total cases assessed)	Referral Conversion Rate (% newly eligible cases of total referrals completed)
Cheshire and Merseyside	NHS EASTERN CHESHIRE CCG	85.2	20.0
	NHS HALTON CCG	93.2	25.0
	NHS KNOWSLEY CCG	86.1	41.9
	NHS LIVERPOOL CCG	71.1	68.1
	NHS SOUTH CHESHIRE CCG	86.3	29.3
	NHS SOUTH SEFTON CCG	82.8	48.1
	NHS SOUTHPORT AND FORMBY CCG	19.0	38.1
	NHS ST HELENS CCG	85.7	24.1
	NHS VALE ROYAL CCG	90.3	27.6
	NHS WARRINGTON CCG	81.5	22.7
	NHS WEST CHESHIRE CCG	76.1	29.9
	NHS WIRRAL CCG	70.6	37.0
Greater Manchester	NHS BOLTON CCG	81.2	52.2
	NHS BURY CCG	85.7	14.7
	NHS HEYWOOD, MIDDLETON AND ROCHDALE CCG	90.3	15.4
	NHS MANCHESTER CCG	78.4	50.0
	NHS OLDHAM CCG	78.4	33.3
	NHS SALFORD CCG	93.2	35.3
	NHS STOCKPORT CCG	39.5	17.5
	NHS TAMESIDE AND GLOSSOP CCG	75.0	32.5
	NHS TRAFFORD CCG	92.7	22.2
NHS WIGAN BOROUGH CCG	53.4	46.8	
Lancashire and South Cumbria	NHS BLACKBURN WITH DARWEN CCG	86.4	40.9
	NHS BLACKPOOL CCG	91.6	56.6
	NHS CHORLEY AND SOUTH RIBBLE CCG	33.3	28.1
	NHS EAST LANCASHIRE CCG	73.3	40.0
	NHS FYLDE AND WYRE CCG	50.5	19.6
	NHS GREATER PRESTON CCG	30.0	18.8
	NHS MORECAMBE BAY CCG	49.3	27.5
	NHS WEST LANCASHIRE CCG	54.1	27.8

CHC Timescales and Conversion Rates in Q2 2018/19, per Sub Region



Data Sources

All data used within this Balanced Scorecard is from publically available sources, available online. Below are the links to the raw data for reference:

SALT and ASC-FR data: *Adult Social Care Activity and Finance Report, England - 2017-18* (NHS Digital) <https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report/2017-18>

ASCOF data: *Measures from the Adult Social Care Outcomes Framework, England - 2017-18* (NHS Digital) <https://digital.nhs.uk/data-and-information/publications/clinical-indicators/adult-social-care-outcomes-framework-ascof/current>

CQC data: *Using CQC data* (CQC) <https://www.cqc.org.uk/about-us/transparency/using-cqc-data>

DToC data: *Delayed Transfers of Care* (NHS England) <https://www.england.nhs.uk/statistics/statistical-work-areas/delayed-transfers-of-care/>

DoLS data: *Mental Capacity Act 2005, Deprivation of Liberty Safeguards England, 2017-18* (NHS Digital) <https://digital.nhs.uk/data-and-information/publications/statistical/mental-capacity-act-2005-deprivation-of-liberty-safeguards-assessments/annual-report-2017-18-england>

Safeguarding data: *Safeguarding Adults, England, 2017-18* (NHS Digital) <https://digital.nhs.uk/data-and-information/publications/statistical/safeguarding-adults/annual-report-2017-18-england>

Adult Social Care Survey data: *Personal Social Services Adult Social Care Survey, England - 2017-18* (NHS Digital) <https://digital.nhs.uk/data-and-information/publications/statistical/personal-social-services-adult-social-care-survey/2017-18>

CHC data: *NHS Continuing Healthcare and NHS-funded Nursing Care* (NHS England) <https://www.england.nhs.uk/statistics/statistical-work-areas/nhs-chc-fnc/>

